

**Peace of Mind Pet Sitting's Doggy Day Care & Pet Services**  
**NEW CLIENT INFORMATION**

**PET PARENT INFORMATION**

First Name		Date	
Last Name		Your Dog's Veterinarian Clinic	
Best Phone Number		Preferred Doctor	
E-mail		Phone	
Home Address			
Emergency Contact		Phone	

**DOG'S INFORMATION**

Name		Age	
Breed		Spayed/Neutered?	
DA2PP Date Given		Rabies Date Given	
Bordetella Date Given		Flea Control Name & Date Given	
How long has your dog been in your family?		Is your dog allowed treats at day care?	
Does your dog have any sensitive areas on the body?		Current medications? Any allergies?	
Has your dog ever been to day care before or socialized with a large of dogs?		Does your dog have any current or pre-existing medical issues?	
What training has your dog experienced? (Group class/ Private/Board & Train etc.)		Has your dog been ill in the last 30days? If so, what were the symptoms?	
What commands do you use with your dog? (sit/stay/wait etc.)		Does your dog have any behavioral issues we should be aware of?	
Has your dog ever bitten a dog or human? Added info helpful.		Has your dog ever climbed or jumped a fence? If so, how high?	
Does your dog have any fears? (cars/storms/loud noises etc.)		Is your dog toy protective or ball obsessed?	
What services are you interested in?	<input type="checkbox"/> Day Care <input type="checkbox"/> Training <input type="checkbox"/> Massage <input type="checkbox"/> Pick up <input type="checkbox"/> Drop off <input type="checkbox"/> Pet Sitting	How did you hear about us?	

**SIGNATURE**

Name		Signature	
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# PEACE OF MIND PET SITTING'S DOGGY DAY CARE & PET SERVICES

## LEGAL CONSIDERATIONS

For the purposes of this document, the terms Client, Owner, Pet Owner, Pet Parent and Customer are synonymous with the person contracting services for one or more domestic animals.

- Deposit in full is due at time of reservation. **Reservations are not held** until payment in full is received by **Peace of Mind Pet Sitting** or special arrangements are agreed upon by both parties in writing.
- There will be a **\$25 service charge** for each returned check.
- Pet must be current on all vaccinations: Rabies, DHLPP, Bordetella and must be on a scheduled prevention program for fleas and ticks. Pets arriving with fleas and/or ticks may be bathed at Peace of Mind Pet Sitting's discretion, at Pet Owner's expense. The Facility reserves the right to refuse service to any dog.
- Cancellation Charge Schedule effective 1/1/2016 (% applies to entire service period total): We ask that you give 24 hrs notice for daycare cancellations. No shows will be charged the full fee for the reservation. If you miss two appointments without notice, your future daycare reservations may be cancelled. A daycare package is required for all standing reservations.
- I, hereby certify that my dog(s) is/are in good health and has/have not been ill with any communicable conditions in the last 30 days. I further certify that my dog(s) has/have not harmed or shown aggression or threatening behavior towards any person or any other dog.
- Peace of Mind Pet Sitting agrees to exercise due diligence and reasonable care and to keep the premises sanitary and properly enclosed. All pets are handled and cared for and by Peace of Mind Pet Sitting and contracted personnel, and Pet Parent agrees, that Peace of Mind Pet Sitting, and Peace of Mind Pet Sitting staff and personnel, will not be liable for any problems that develop. I hereby release Peace of Mind Pet Sitting and all staff and personnel of any liability of any kind whatsoever arising from my dog(s) attendance and participation at Peace of Mind Pet Sitting. Pet Parent also agrees to reimburse any and all legal costs incurred by Peace of Mind Pet Sitting as a result of defending this liability waiver and agreement.
- Pet Parent is aware of the risks involved with their pet interacting with other pets in a group setting. These include, but are not limited to, scrapes, cuts, bites, viral and bacterial infections. Pet Parent agrees any costs as a result of injury, harm, or loss are the sole responsibility of the Pet Parent. Pet Parent agrees that the benefits outweigh the risks and that the Pet Parent accepts the risk. Pet parent desires a social environment for their dog while attending services provided by Peace of Mind Pet Sitting and while in their care. Pet Parent understands that while the socialization and play is closely and carefully monitored by Peace of Mind Pet Sitting staff to prevent injury, it is still possible that during the course of a normal play the pet owner's dog may receive minor nicks and scratches from roughhousing with other dogs. Any injuries or issues will be addresses at pickup.
- Pet Owner understands that if their dog is not picked up on time the pet owner hereby authorizes Peace of Mind Pet Sitting to take whatever action is deemed necessary for the continuing care for the dog. Pet owner will pay Peace of Mind Pet Sitting the cost of any such continuing care. Pet Owner understands that is their dog is not picked up, Peace of Mind Pet Sitting will proceed according to the guidelines provided by the California Abandoned Animal Statute, abandonment of animals by owner; procedure for handling. Pet Owner agrees that they are fully responsible for all attorney's fees and associated coasts if they abandon their dog.
- Pet Owner agrees to pay the rate for services in effect on the date their pet is checked into Peace of Mind Pet Sitting. Prices are subject to change at any time, without notice. Cancellation fees may be applied. Pet Owner shall remain liable for all charges incurred for the care and maintenance of said pet. Pet Owner agrees to pay any costs, including legal costs, to collect unpaid balances.
- For everyone's safety dogs need to play at least once per month to retain daycare privileges. We reserve the right to re-test any dog we deem necessary if we have not seen them in 3 months or more.
- Pet Owner agrees that their pet may be videotaped, photographed and/or recorded without notice. Peace of Mind Pet Sitting shall be the exclusive owner to the results and all proceeds of such tapings, photography and recordings with the rights throughout the world, an unlimited number of times in perpetuity, to copyright, to use and to license to others in any manner. Pet Owner further agrees that their pet may be used in any and all media and in the promotion, advertising, sale, publicizing, and exploitation of the Facility without notice to pet owner.
- Pet Owner agrees that Peace of Mind Pet Sitting owner and staff will not be liable, financially or otherwise, for the injuries to Pet Owner's dog or property while dog is participating in services provided by Peace of Mind Pet Sitting. Pet Owner agrees to release Peace of Mind Pet Sitting of liability of any kind from Pet Owner's dog participation in any and all services provided by Peace of Mind Pet Sitting.

- The terms of this document apply to all the pets owned by the client, including any and all new pets that the customer obtains on or after the date this document was signed, at any and all locations the owner designates for service.
- Should any pet become ill or seem to be in need of medical consideration Peace of Mind Pet Sitting reserves the right to administer aid and/or to use any available veterinarian. **Peace of Mind Pet Sitting** is authorized to seek any emergency veterinarian assistance needed during visits, at the cost of the client, from any veterinarian as chosen by the pet care staff. However, the company is not responsible for the health/well being of the animal.
- Pet Owner is responsible for supplying the necessary, safe equipment/supplies needed for care of their pet(s), including but not limited to a sturdy, well-fit harness (halter, collar, etc...) for walks or in case of emergencies, firmly affixed vaccination tags, a lead rope or leash.
- Pet Owner will be responsible for all medical expenses and damages resulting from an injury to Peace of Mind Pet Sitting's staff, or other persons, by the Pet. Customer agrees to indemnify, hold harmless, and defend **Peace of Mind Pet Sitting**, in the event of a claim by any person injured by the Pet.
- Future Services: I authorize this contract to be valid approval for services so as to permit **Peace of Mind Pet Sitting** to accept all future telephone, online, mail or email reservations and enter my home without additional signed contracts or written authorizations.
- Peace of Mind Pet Sitting** reserves the right to terminate this contract at any if the pet care staff, in his/her sole discretion determines that Owner's pet poses a danger to the health or safety of itself, other pets, other people, or the Pet care staff.
- Peace of Mind Pet Sitting** agrees to provide services stated in this agreement in a reliable, caring and trustworthy manner. In consideration of the services as an express condition thereof, the client expressly waives and relinquishes any and all claims against the company and its contracted staff, except those arising from negligence.
- Client agrees to notify **Peace of Mind Pet Sitting** of any concerns within 24 hours of incident.
- This agreement is valid from the date signed, and replaces any prior Legal Considerations agreements. Client agrees to any future **Peace of Mind Pet Sitting** term changes relayed *verbally to the client*, mailed or emailed in writing to the client, under the heading Terms.
- The owner states that he/she as read this agreement in its entirety and fully understands and accepts its terms and conditions.

I understand and agree to the above conditions.

Pet Owner's signature: \_\_\_\_\_ Date: \_\_\_\_\_

## Health Waiver for Peace of Mind Pet Sitting's Doggy Day Care & Pet Services

Just like human kids in daycare, dogs in doggy daycare environments are susceptible to whatever bug is going around. While standard vaccines do prevent the most serious diseases, large gatherings of dogs will come up with the occasional case of Bordetella (Kennel Cough), Giardia, or Coccidia. Your dog is at increased risk of catching communicable canine ailments when socializing with other dogs. Peace of Mind Pet Sitting is diligent in minimizing health and safety risks, but it's important for pet parents to understand some of the inherent risks.

Bordetella, or Kennel Cough, is the most common health issue in Doggy Daycare. Bordetella is the canine version of the common cold. Symptoms include watery eyes, runny nose, and/or sneezing, along with a pronounced cough. Bordetella is an airborne virus that your dog can catch at the dog park, daycare, walking around the neighborhood, or even at your veterinarian's office. We do require daycare dogs to have Kennel Cough vaccinations, but like a human flu shot, the vaccine is not 100% effective.

Giardia and Coccidia are intestinal parasites that may cause diarrhea or vomiting. Dogs can get these parasites from contact with the feces of infected animals (domestic or wild) or from contact with contaminated standing water. The parasites can be spread at daycare when dogs inspect each other's rear ends or if they have direct contact with other dogs' poop.

Giardia can cause severe dehydration which further weakens your dog's ability to fight the parasite. If your dog has vomiting and diarrhea, take him to your veterinarian's office immediately. Coccidia causes similar, but less severe, symptoms. Most dogs recover quickly with prompt medical attention.

Dogs can get worms in the same way they can get giardia or Coccidia. Peace of Mind Pet Sitting is diligent about quickly cleaning dog waste and if we see that a dog has worms, we will isolate the dog and contact the pet parent to let them know. Once wormed, a dog should stay home for at least a week to give the dead parasites time to work their way out of the dog's system.

If your pooch seems to be a bit under the weather, please keep him home and seek veterinary attention if symptoms persist. It is not fair to expose your dog's playmates to potential health issues.

Injuries can sometimes occur at daycare. Peace of Mind Pet Sitting's Doggy Day Care & Pet Services can be a very active and interactive environment for your dog. Many of our dogs enjoy rough and tumble play; although we do break up play that gets too rough, the dogs can get pretty rambunctious. Dogs use their teeth like we use our hands; they grab each other by the neck and nibble, steal toys, run, and play with one another. Minor injuries such as nicks, cuts, scrapes and strained muscles do happen. Additionally, dogs do have disagreements from time to time, and fighting is a possibility. The staff is trained to break up any dog fights that may occur. Due to our evaluation process and constant supervision of the dogs, we have never had a serious dog fight here.

We believe the benefits of dog daycare far surpass the possible risks. We are diligent about quickly cleaning up dog waste and we sanitize our facility and yard daily. We are quick to interrupt inappropriate social behavior and overly rough play. However, please be aware that your dog is at an increased risk of catching contagious canine illnesses and getting minor injuries when socializing with other dogs, and you are responsible for any veterinary costs incurred by your dog. We will call you immediately if your dog is sick or injured, and if your dog is sick, please keep them home.

Pet Owner's Signature \_\_\_\_\_ Date \_\_\_\_\_



Peace of Mind Pet Sitting's Doggy Day Care & Pet Services –  
Veterinary Release Agreement

**In the event that my dog appears to be ill, injured, or at significant risk of experiencing a medical problem while in the care of Peace of Mind Pet Sitting, I give permission to Peace of Mind Pet Sitting to seek veterinary service from a veterinarian or a veterinary clinic.**

**My preferred veterinary services are listed on the new client information form. Other veterinarians or emergency care clinics chosen by the facility are acceptable.**

I ask **Peace of Mind Pet Sitting** to inform the attending clinic or veterinarian of my requested total diagnosis and treatment limit of \$\_\_\_\_\_ per dog (most common values are \$200, \$1000, or unlimited).

I understand that efforts will be made to contact me regarding any treatments, illness, injury, or potential problems as soon as the condition is deemed not life threatening and/or contact is possible. I understand that **Peace of Mind Pet Sitting** care providers work hard to prevent accidents and injuries, and that such problems may occur no matter how well a pet is cared for. I agree to allow **Peace of Mind Pet Sitting** care providers to use their best judgment in handling these situations, and I understand that **Peace of Mind Pet Sitting** and its staff assume no responsibility for the actions and decisions of the veterinary staff, the health, or death of my pet.

**I will assume full responsibility for the payment and/or reimbursement for any and all veterinary services rendered, including but not limited to diagnosis, treatment, grooming, medical supplies, and boarding. Such payments will be made within 14 days of the initial incident in the event of my card on file not able to be charged. I also agree to be responsible for all Special Service fees assessed by Peace of Mind Pet Sitting for emergency transportation, care, supervision, or hiring of emergency caregivers, and will pay such fees within 14 days of each incident.**

I further authorize **Peace of Mind Pet Sitting** and my primary veterinarian(s) to share all of the medical records of my dog with veterinary clinics in an emergency in the interest of providing the best care for my ill or injured dog.

My dog at the start of service will be current (per my veterinarian's recommendations) on its rabies vaccinations prior to the arrival at daycare. I will also make arrangements to guarantee that my dog will remain current on its rabies/da2pp/bordetella vaccinations throughout each service visit period.

I agree to notify **Peace of Mind Pet Sitting** of any signs of injury or possible illness before any visit as soon as the condition appears. **Peace of Mind Pet Sitting** reserves the right to cancel service at any time if my pet with a potentially infectious condition exists. **Peace of Mind Pet Sitting** strives to provide clean, safe facility for all the dogs in our care. In doing so, **Peace of Mind Pet Sitting** requires that each pet be vaccinated, dewormed, and protected from harmful insects according to veterinarian recommended standards.

This agreement is valid from the date below and grants permission for future veterinary care without the need for additional authorization each time **Peace of Mind Pet Sitting** cares for my dog. I understand that this agreement applies to all of the pets within **Peace of Mind Pet Sitting** care. In signing this contract, I agree that I have the sole authority to make health, medical, and financial decisions regarding the animals that will be scheduled to receive service.

Client/Owner Name:

Client Signature: \_\_\_\_\_ Date: \_\_\_\_\_